

### PROFESSIONAL SUMMARY

Tenured Foreign Service and Civil Service Senior Analyst with an interest in organizational performance improvement and project management. Over 9 years of experience performing complex audits of federal programs, focusing on efficiency, effectiveness, and economy of operations. Successful in critical thinking and analytical reasoning to problem-solve, think creatively, and draw evidence-based conclusions. Effective team leader and team player, with strong oral and written communication skills. Culturally sensitive and adaptable, with experience working in 23 countries in Africa, Asia, Europe, and Latin America. Fluent in Spanish and proficient in French.

#### **EXPERIENCE**

### U.S. AGENCY FOR INTERNATIONAL DEVELOPMENT (USAID)

Office of Inspector General (OIG), Performance Audits Division - Washington, DC & Dakar, Senegal **Senior Analyst, Team Lead** - August 2012 - November 2017, August 2018 - Present (FS 03/GS 13)

- Lead complex, high-profile audits of USAID programs, functions, and operations that have significant financial and operational impact on the agency.
- Provide direction and technical guidance to the team in planning and executing the audit in accordance with government auditing standards.
- Research and acquire expertise in the subject under review; develop audit research objectives that align with congressional and agency priorities.
- Coordinate with management and staff to establish audit approach, scope, and methodology.
- Assess agency performance against established criteria, applicable legislation, policies and procedures; identify performance trends or anomalies and their significance to ongoing agency programs.
- Conduct site visits to monitor implementation of foreign assistance activities.
- Lead interviews with U.S. and foreign government officials, partner organizations, implementers, and beneficiaries to gather information and review agency performance.
- Utilize qualitative and quantitative techniques to analyze the efficiency and effectiveness of agency programs, operations, and functions.
- Identify deficiencies, draw evidence-based conclusions, and recommend improvements to the agency.
- Debrief agency leaders on audit findings, at times highly sensitive or controversial in nature.
- Draft and publish comprehensive reports for Congress and the public on the agency's performance.
- Brief congressional staffers on areas of interest (e.g., Ebola oversight efforts in West Africa and the President's Malaria Initiative in Benin).
- Employ project management dashboards to monitor audit progress, and provide on-the-job training to new staff and junior auditors.

### U.S. AGENCY FOR INTERNATIONAL DEVELOPMENT

Office of Inspector General, Quality Assurance and Review Division - Washington, DC **Senior Analyst -** November 2017 – August 2018 (GS 13)

- Applied and was competitively selected for a short-term assignment to help the Quality Assurance and Review Division improve the quality of work within the organization.
- Conducted internal reviews of OIG performance audits to assess compliance with government standards.
- Identified compliance deficiencies and recommended improvements to management controls, policies, and procedures.
- Debriefed staff and senior leaders on the results of the reviews; streamlined the debriefing process to ease confusion and facilitate learning.
- Prepared reports of the systemic issues noted, incorporating a risk-based approach to identify those issues requiring immediate attention, and recommended corrective actions to senior leaders.
- Provided on-the-job training to strengthen staff's understanding and application of government standards.
- Co-led a research project using qualitative and quantitative methods to assess staff's level of familiarity with government standards, conducted a gap analysis, and informed policy makers and senior managers of training needs.
- Prepared and delivered interactive presentations to staff at regional offices and headquarters to improve their understanding of government auditing standards, OIG policies and procedures, and management controls.

#### U.S. AGENCY FOR INTERNATIONAL DEVELOPMENT

Office of Inspector General, Performance Audits Division - Washington, DC & Dakar, Senegal **Program Analyst** – August 2009 – August 2012 (FS 04-05/GS 11-12)

- Supported the team lead in auditing USAID foreign assistance programs, functions, and operations; assumed lead auditor role when the leads departed post.
- Actively participated in the audit research, planning, execution, and wrap-up in accordance with government auditing standards.
- Coordinated with agency and partner officials to plan fieldwork; liaised with local government stakeholders to arrange site visits and meetings according to local protocol.
- Conducted fieldwork in challenging and uncertain environments, including fragile and conflict countries; adjusted to last-minute changes and unexpected circumstances.
- Performed on-site monitoring of activities and prepared inspection reports.
- Interviewed program stakeholders about program performance; conducted interviews in French as needed.
- Prepared working papers with results from fieldwork, including analyses, site visits, and interviews.
- Analyzed testimonial and documentary evidence collected and assessed program performance.
- Identified deficiencies and recommended solutions to agency leaders.
- Drafted audit reports and debriefed agency leaders on the results.

## CHF INTERNATIONAL - non-profit organization - Kigali, Rwanda

# Program Assistant/Monitoring & Evaluation (M&E) Officer - May 2007 – June 2008

- Supported senior management and the M&E department with reporting, monitoring, and evaluations for the Community HIV/AIDS Mobilization Program (CHAMP), a \$40 million USAID-funded program for HIV prevention and care.
- Drafted quarterly reports on program performance, coordinating with various division heads and sub-partners.
- Streamlined the quarterly report process to reduce informational gaps and improve report quality.
- Initiated a quarterly newsletter to improve the program's visibility among local government stakeholders.
- Conducted site visits to assess the quality of services delivered to beneficiaries, disseminated results to implementing partners, and recommended ways to improve service delivery.

#### AMERITEST/CY RESEARCH INC. - advertising research firm - Albuquerque, NM

Survey Author, Sr. Stimulus Coordinator - January 2005 – June 2006

Survey Author, Database Analyst, & Research Assistant - August 2002 – October 2003

- Managed advertising testing preparations for key clients including IBM, Unilever, Quaker, Intel, Wal-Mart, and Nationwide Insurance.
- Programmed computerized surveys to test television and print ads' effectiveness in improving brand awareness.
- Oversaw the stimulus department in preparing advertisements for testing.
- Managed the company database, from which the company could draw more accurate averages.
- Created storyboards and informative graphics of the ads tested.
- Supervised two team members through 150 projects.
- Trained new employees in stimulus, authoring computerized surveys, and utilizing the database.





#### REPORTS

#### Lead Author

- (2018). Assessment and Oversight Gaps Hindered OFDA's Decision Making About Medical Funding During the Ebola Response (Report No. 9-000-18-002-P). https://oig.usaid.gov/sites/default/files/2018-06/9-000-18-002-
- (2014). Audit of USAID/West Africa's Peace through Development II Program (Report No. 7-625-14-001-P). https://oig.usaid.gov/sites/default/files/2018-06/7-625-14-001-p.pdf
- (2013). Audit of USAID/Mali's Economic Growth Activities (Report No. 7-688-13-003-P). https://oig.usaid.gov/sites/default/files/2018-06/7-688-13-003-p.pdf
- (2012). Audit of USAID/Ghana's Efforts to Integrate Gender into HIV/AIDS Activities (Report No. 7-641-12-006-P). https://oig.usaid.gov/sites/default/files/2018-06/7-641-12-006-p.pdf

## Contributing Author

- (2015). Audit of USAID Country and Regional Development Cooperation Strategies (Report No. 9-000-15-001-P). https://oig.usaid.gov/sites/default/files/2018-06/9-000-15-001-p.pdf
- (2012). Audit of USAID/Benin's Efforts to Treat and Prevent Malaria (Report No. 7-680-13-001-P). https://oig.usaid.gov/sites/default/files/2018-06/7-680-13-001-p.pdf
- (2011). Audit of USAID's Food Assistance Under the Multiyear Assistance Program in Niger (Report No. 7-683-11-008-P). https://oig.usaid.gov/sites/default/files/2018-06/7-683-11-008-p.pdf
- (2011). Audit of USAID/Morocco's Economic Competitiveness Project (Report Number 7- 608-12-002-P). https://oig.usaid.gov/sites/default/files/2018-06/7-608-12-002-p.pdf
- (2011). Audit of USAID/Democratic Republic of Congo's HIV/AIDS Program (Report No. 7-660-12-001-P). https://oig.usaid.gov/sites/default/files/2018-06/7-660-12-001-p.pdf

## AWARDS AND RECOGNITION



#### **EDUCATION**

UNIVERSITY OF SOUTH CAROLINA, Moore School of Business - Columbia, SC International Master of Business Administration (IMBA), (6)

■ Concentration in Economic Development

- Intensive French language training at the ESCP EAP European School of Management, Paris campus
- GPA: (b)

WASHINGTON UNIVERSITY IN ST. LOUIS - St. Louis, MO Bachelor of Arts, (b) (6)

Double Major in International Studies and Spanish

- Spanish Language Study Abroad (1 year) (6)